

Investor Presentation



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X5 is a leading Russian food retailer...

2021 Highlights

#1 Russian food retailer by revenue

12.7% market share

vs 9.5% in 2017

19,121 stores

in 67 Russian regions +57.8% vs 2017

>340 ths

employees

Loyal customer base

63 mln

active loyalty card users 54% of adult population 27 mln

MAUs of X5 digital services +78% y-o-y growth

+6.9

+3.6

increase in Pyaterochka's Perekrestok's NPS y-o-y

increase in NPS y-o-y

New and digital businesses +140% v-o-v

digital businesses' sales growth to RUB 47.9 bln

>65 ths

daily online orders on average in 2021

>3,000

hard discounters in the next three years

Strong financials 14.2%

Revenue CAGR in 2017-2021

>7%

EBITDA margin (under pre-IFRS 16)

+1.0 p.p.

adj. ROIC1 growth in 2021







Pyaterochka 6

Proximity stores





18,558

Stores

>4 THS

SKUs

392 SQM

Average selling space

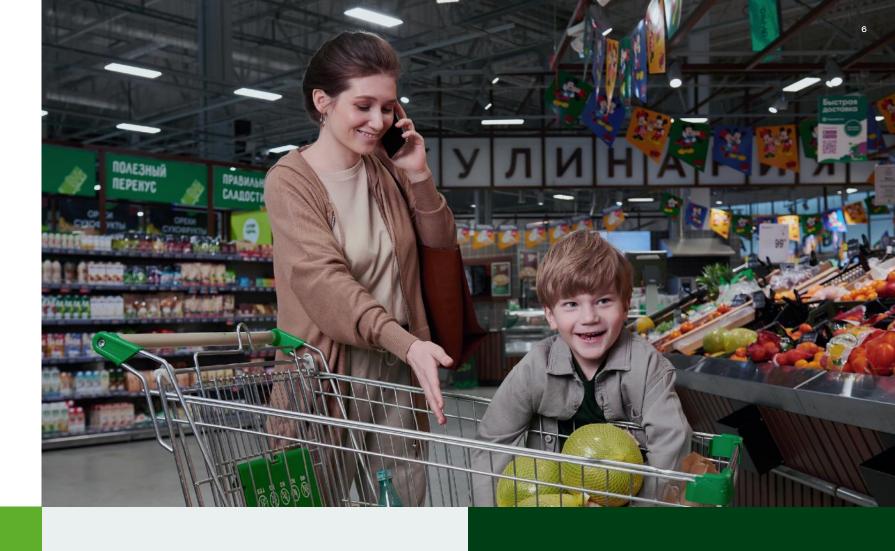


Perekrestok 💠



Supermarkets





986

Stores

8-15 THS

SKUs

1,125 SQM

Average selling space



Chizhik •

Hard discounter stores

1.1% Share of revenue (Q2 2022)



153

Stores

750-800

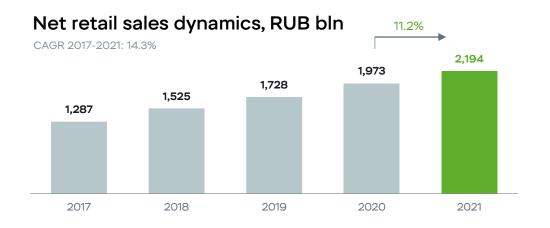
SKUs

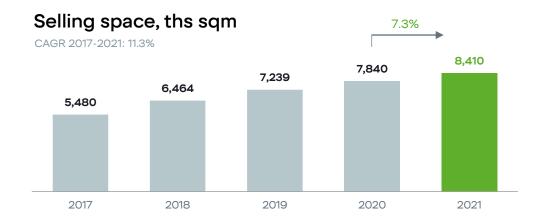
288 SQM

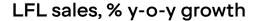
Average selling space

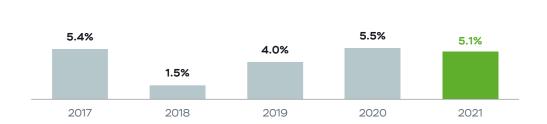


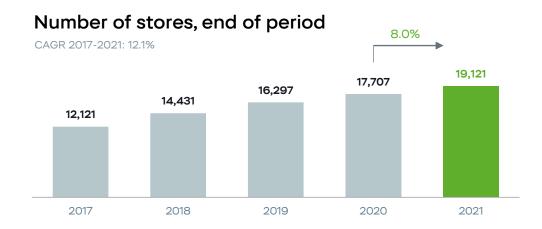
Track record of strong operational performance...









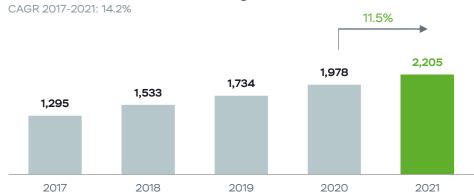


Source: X5 data



...supported by robust profitability

Revenue CAGR exceeding 14% in 2017-21

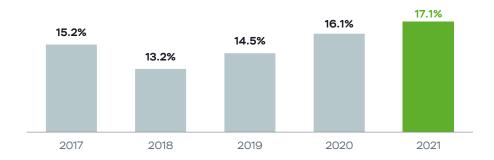


Adj. EBITDA margin¹ consistently above 7%

CAGR 2017-2021: 13.4%



Adj. ROIC² has increased by 4 p.p. since 2018



FCF at record high level



Source: X5 data

- Adjusted for LTI, exit share-based payments and other one-off remuneration payments
- 2. ROIC = NOPAT / average (equity + net debt, including short-term financial investment), adjusted for impact from Karusel transformation, tax on investments and tax accrual related to X5's reorganisation in previous periods
- 3. Adjusted for short-term financial investments



X5 uses its core strengths to create upside potential...

Our strengths



Strong brands

X5 brands were among the top Russian brands* in 2021, with Pyaterochka in 1 st place



Strong presence in growing market segments

X5 is the leader in the format that has seen the most growth – convenience (43% of the market in 2021) – and is entering the fastest-growing format – hard discounters (32% y-o-y growth)



Strong team

Experienced managers and entrepreneurs



Diverse and reliable supply base

- X5 successfully partners with the largest FMCG and grocery suppliers, relying upon a growing base of local suppliers including producers of private labels
- As the largest food retailer in Russia, X5 has the best possible purchasing terms with suppliers
- Perekrestok and Pyaterochka were ranked #1 and #2, respectively, by the Advantage 2021 supplier survey



Operational efficiency

Continuously strengthening operational efficiency and maintaining EBITDA at the level of 7%+ combined with aggressive geographical expansion

Upside potential



Driving LFL sales growth above food CPI level



Accelerated expansion in the fast-growing hard discounter segment



Adapting Pyaterochka's CVP to customer needs, to increase the proposition to the low-mid-income segment



Organisational model development to achieve more speed and greater flexibility



Growing efficiency of operating and capital expenses



Positive unit economics for digital businesses

Sustaining market leadership and strong financial performance



...and is committed to key strategic objectives

1 Leadership in the food market

- Focus on the largest and fastest-growing market segments: convenience and hard discounters
- Further improving the CVP to reflect changes in the market environment and customer trends by leveraging operational and capex efficiency
- Increasing sales density, growing LFL sales above CPI
- Expanding both organic and non-organic market share growth, incl. regional M&A opportunities

3 Focus on efficiency

- Ensuring sourcing leverage and scalability of infrastructure
- Driving operational efficiency and synergies across all business units
- Increasing efficiency of capital investments and working capital optimisation

2 Digitalisation

- Focus on express delivery from stores and dark stores, the largest and fastest-growing segment of e-grocery
- Achieving positive unit economics of express delivery
- Digitalisation projects to improve operational efficiency in stores, logistics operations and the back office

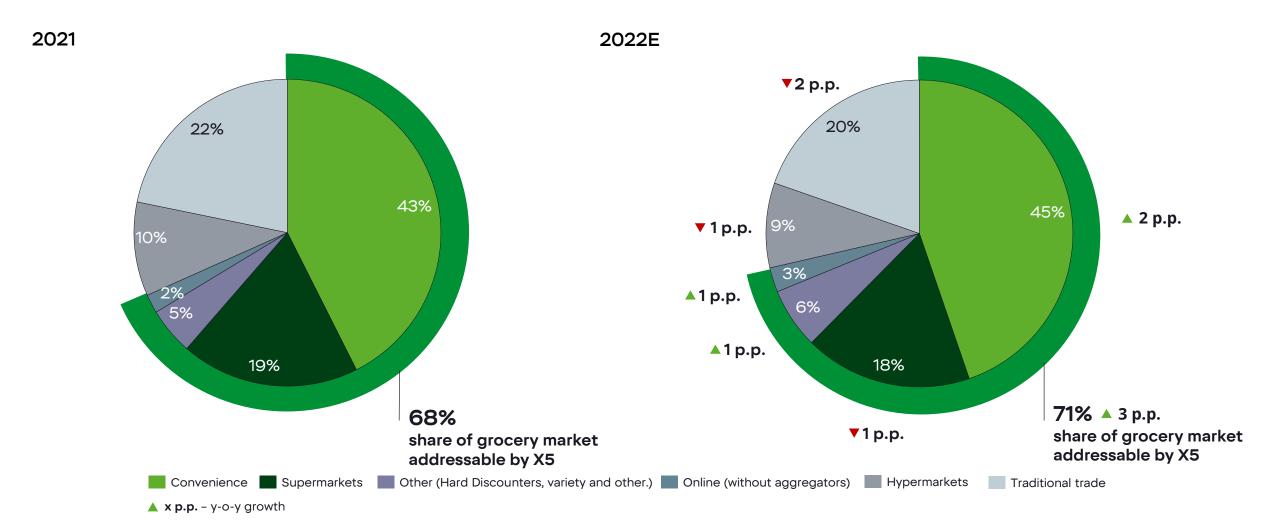
4 Care for the community

- Providing reliable food supply
- ESG targets are integrated into X5's business processes
- Regular ESG reporting under GRI standards



Focus on the fastest-growing market segment

Diverse grocery business with growth potential across convenience, hard discounter and online segments

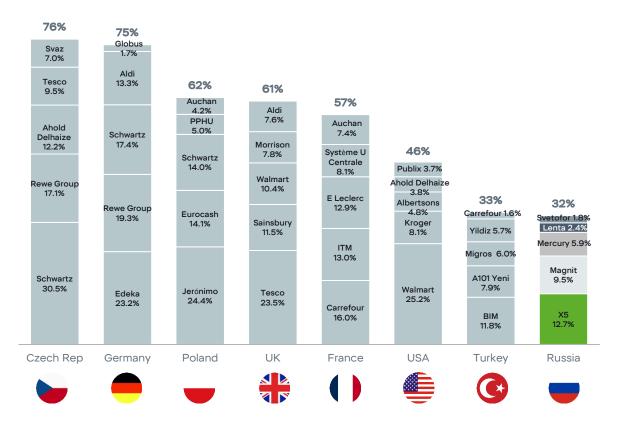


Source: Infoline



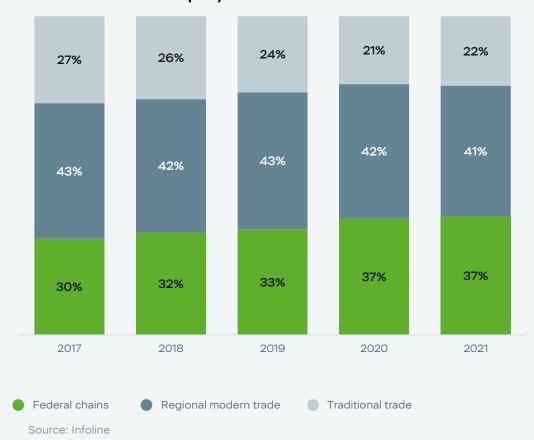
Market consolidation is the key source of growth for the top players

Potential for growth in the market shares of top-5 players



Source: Euromonitor, Infoline (for Russian market only), Company reports, X5 analysis

Continued shift to modern trade and the growing role of nationwide players

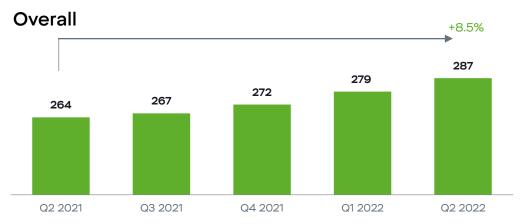




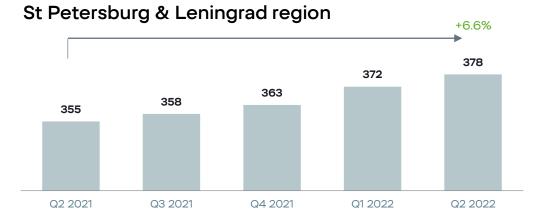


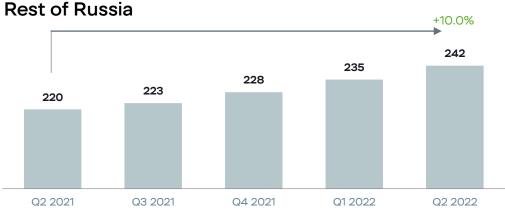
Maintain sales density leadership in proximity segment in key geographies (Moscow and St Petersburg)

Unit: '000 RUB/sqm (annualised)







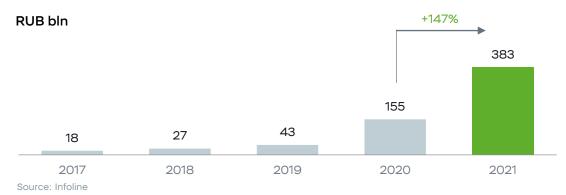


Source: X5 data

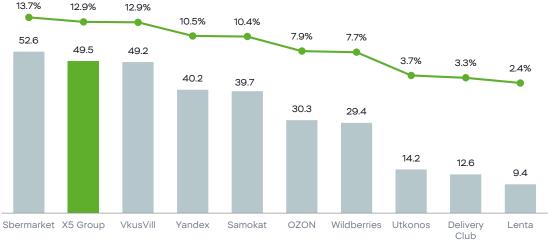


2 X5 is among the leaders in e-grocery

Fastest-growing food retail segment



X5 e-grocery market position, 2021



Food GMV, RUB bln — Market share, %

Source: Infoline

- Offering a range of e-grocery services: express delivery, click&collect and scheduled delivery
- Launched in 2020, express delivery service is available from 1,611 stores in 50 regions
- Operating an express delivery platform with advanced planning and routing and maintaining a leading position in customer service
- Successful pilot of multi-format dark stores (Pyaterochka and Perekrestok)
- Continuous improvement in unit economics on the back of scale and operational efficiency
- Delivered over 65 thousand orders per day in 2021 and over 136 thousand on peak days in December 2021
- X5 digital services reached 27 million MAUs in Q4 2021, 78% growth y-o-y





Focus on efficiency

Key EBITDA drivers

Private labels and direct import share growth

Delivering assortment differentiation and gross margin improvement through private label and direct import development

Driving commercial function efficiency

Automation of category management, personalised promo, pricing and customer value management using big data capabilities; using cross-format synergies in the commercial function

Improving personnel efficiency

Driving productivity growth via process simplification and automation

Regional growth contribution

EBITDA margin in new regions increased by c. 1.5 p.p. y-o-y in 2021 through DC and other costs utilisation

Operating costs optimisation

Leveraging the scale of the business, cross-format synergies and driving efficiency initiatives to deliver lean and efficient retail operations

Capex drivers

Continue ambitious space expansion

Focus on Pyaterochka proximity format and aggressive Chizhik rollout with 3,000+ stores in the next 3 years

Driving business efficiency

Key process digitalisation with high investment returns (IRR >100%)

New businesses

supporting and strengthening the core X5 formats

Smart refurbishments

Extended store life cycle in terms of equipment renewal and repairs

Logistics development

Renewal of the truck park and opening of new DCs in line with expansion plans; increasing transport utilisation



4 ESG is becoming a core element of X5's strategy – 2020 progress against strategic goals



Planet

-9%

GHG emissions (Scope 1 + Scope 2) per sqm of selling space 2020 vs 2019 2023 goal: -10%

48%

of private labels in sustainable packaging ¹ 2023 goal: >50%

85%

of recyclable waste from X5 operations was sent for recycling 2023 goal: up to 95%

14%

of non-expired food waste was sent for reprocessing² **2023 goal: up to 40%**



Health

45.5%

Share of FRESH and F&V products³ **2023 goal: up to 50%**



Employees

77.7%

Employee engagement 2023 goal: >75%

99.8%

Healthy and safe work environment for employees

The respective standard is to be rolled out across the Company 2023 goal: 100%



Communities

100%

of Pyaterochka stores engage in the Help for Lost People programme 2023 goal: 100%

142k

Families received food aid as part of the Basket of Kindness project 2023 goal: 100% of families

70%

Share of SMEs among X5 suppliers created partnerships with 1,313 new Russian suppliers in 2020, including 189 sole proprietors and SMEs



Key priorities for the next 6 months

Human resources management

Ensuring safety in stores and maintaining a sufficient headcount to avoid staff shortages

On-shelf availability

Ensuring smooth functioning of infrastructure and logistics.

Work with suppliers to ensure stock availability and replacement of unavailable assortment





**

Reducing technological risks

Implementation of a programme to reduce technological risks associated with the use of foreign systems and software

Supply of equipment

Replacement of equipment necessary for development and inaccessible due to sanctions





P

Ensuring the resolution of operational issues and participation in the development of a position in relation to price regulation

Settlements and financing

Ensuring the continuity of settlements and financing, taking into account the sanctions pressure on the banking system





M&A

GR

Analysis of emerging M&A opportunities, including those related to the exit of foreign retailers and manufacturers



Focusing on adequate liquidity





Information security

Ensuring protection from cyberattacks



2022 financial goals



Accelerated revenue growth



Capex reduction in absolute terms



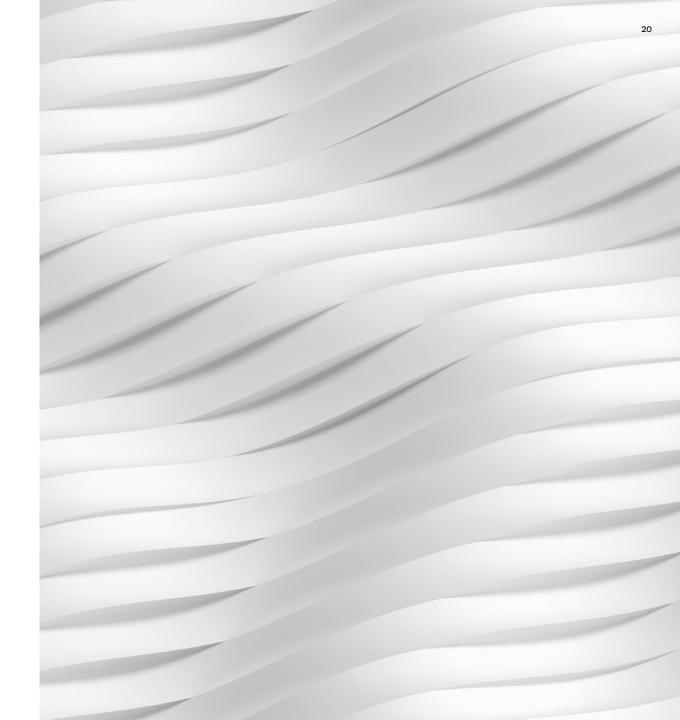
Focus on cost optimisation & FCF management



Net financial debt / EBITDA <1.8x



Q2 2022 Results



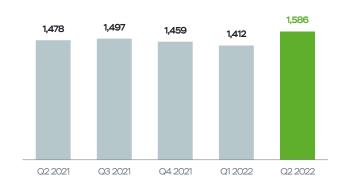


Double-digit top-line growth supported by strong LFL sales dynamics...

Net retail sales¹



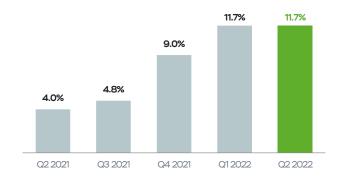
Traffic, mln customers



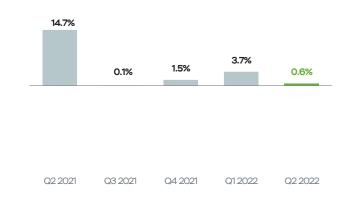
Net selling space (eop)



LFL sales, y-o-y



LFL traffic, y-o-y



LFL basket, y-o-y



LFL basket, y-o-y



...combined with stable profitability

Revenue



Gross profit & gross margin



SG&A (excl. D&A&I<I)¹



Adj. EBITDA & EBITDA margin²

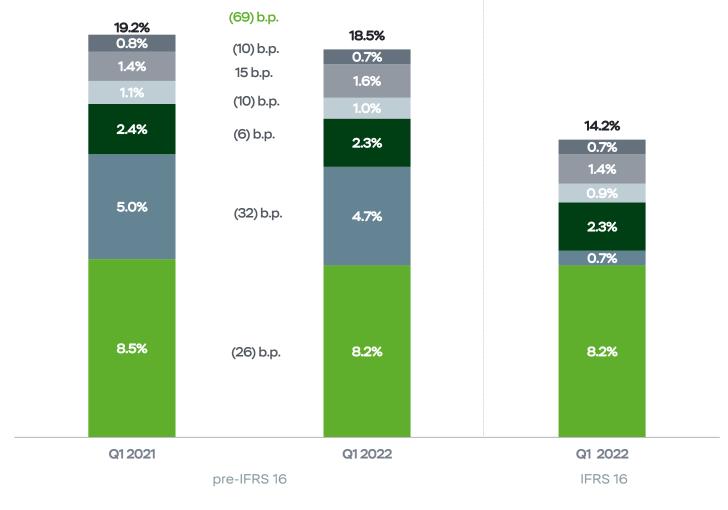


¹ Adjusted for impact from Karusel transformation 2 Adjusted for LTI, exit payments and share-based payments, other one-off remuneration payments and impact from Karusel transformation



Q1 2022: Adjusted SG&A¹ expense analysis

Q1 2022 analysis as a percentage of revenue



Key Q1 2022 highlights

- ▼ Staff costs (excluding LTI and share-based payments): positive operating leverage effect partially offset by additional staff hiring due to increased consumer demand.
- Lease expenses: higher number of revenue-linked leases (IFRS 16); positive operational leverage effect (pre-IFRS 16).
- **V Utilities**: positive operating leverage effect.
- ▼ Other store costs positive operating leverage effect.
- ▼ Third-party service expenses: decrease in marketing and advertising costs.
- ▲ Other expenses: growing share of courier service costs for express delivery and provisions driven by current environment.

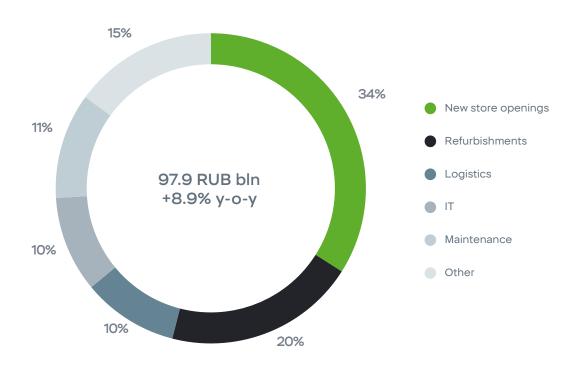
- Staff costs
- Lease expenses
- Utilities
- Other store costs
- Other expenses
- Third-party services

¹ Adjusted for D&A&I, LTI, exit share-based payments and impact from Karusel transformation



X5 capital expenditures

Capex breakdown, 2021



Capex dynamics by year, RUB bln



Prioritising projects with highest return, consistent delivery of capex (as % of revenue) reduction



X5 debt structure

Debt profile

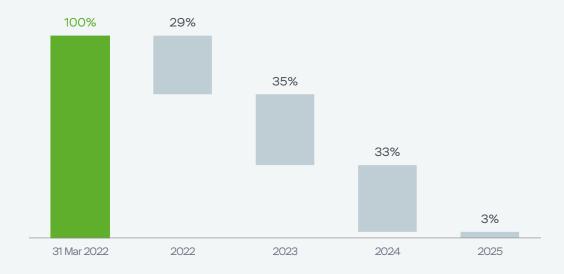
RUB min	31 Mar 2022	31 Mar 2021
Total debt	333,408	248,009
Short-term debt	115,489	78,081
% of total debt	34.6%	31.5%
Long-term debt	217,919	169,928
% of total debt	65.4%	68.5%
Net debt (pre-IFRS 16)	280,196	235,796
Adj. net debt ¹ (pre-IFRS 16)	229,063	235,796

Covenants & liquidity update

Covenant metrics & liquidity sources	31 Mar 2022	31 Mar 2021
Net debt / EBITDA (pre-IFRS 16)	1.67x	1.60x
Adj. net debt / EBITDA (pre-IFRS 16) ¹	1.36x	1.60x
Cash & cash equiv., RUB mln	53,212	12,213
Short-term financial investments, RUB mln	51,133	-
Available credit limits, RUB mln	435,060	483,218

^{1.} Adjusted for short-term financial investment

Debt portfolio maturity

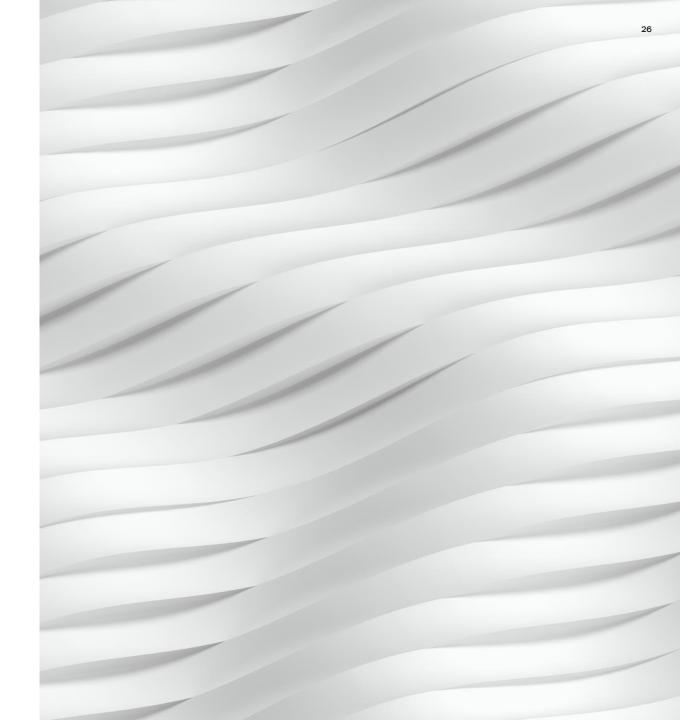


Highlights

- X5's debt portfolio is 100% RUB-denominated
- 81% of X5's borrowings have fixed interest rates
- X5's available credit limits amounted to RUB 435 bln



Appendix





Pyaterochka – key format highlights (Q2 2022)

Key results

18,558 stores

+7.5% y-o-y

534 RUB bln

Revenue +19.4% y-o-y

8.1%

2021 EBITDA margin (pre-IFRS 16)

Operating highlights

+12.3%

+0.9%

LFL sales

LFL traffic

+11.4%

1,402 mln

LFL ticket

customer visits +7.5% y-o-y

439 RUB

average ticket +11.3% y-o-y

-17 b.p.

reduction in shrinkage in 2021

+9.2%

labour productivity growth in 2021

CVP

4,500

392 sqm

SKUs

average selling space

44 mln

active loyalty card users

46%

65%

loyalty card penetration in traffic

24%

private label share

Lovalty card penetration in sales

+6.3 points

increase in NPS y-o-y



Perekrestok – key format highlights (Q2 2022)

Key results

986 stores

+1.9% y-o-y

95 RUB bln

Revenue +13.0% y-o-y

6.9%

2021 EBITDA margin (pre-IFRS 16)

Operating highlights

+9.0%

-1.5%

LFL sales

LFL traffic

+10.6%

167 mln

LFL ticket

customer visits +2.7% y-o-y

655 RUB

average ticket +10.8% y-o-y

+7.1%

labour productivity growth in 2021

CVP

8-15 ths

SKUs

1,125 sqm

average selling space

15 mln

active loyalty card users

63%

loyalty card penetration in traffic

18%

private label share

80%

loyalty card penetration in sales

+3.6 points

increase in NPS y-o-y



Chizhik - key format highlights

250-300 sqm

of store selling space

7–9 RUB mln

net capex per store (excl. VAT)

750-800 SKUs

in the assortment

75%

target share of private label assortment

EDLP

price strategy

+138%

higher sales density compared with proximity format up to **50**%

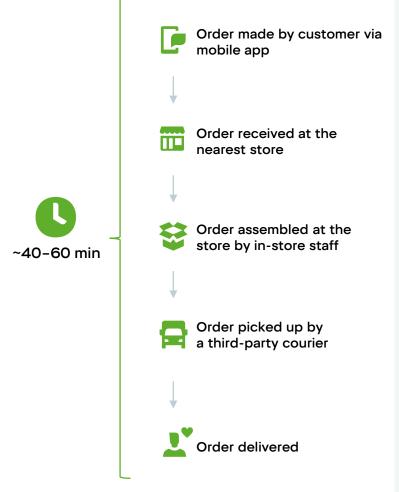
higher return on investments compared with average proximity format figures 7

employees per store



Express delivery

Business model overview



Key operating metrics Q2 2022

CMV/

GMV	RUB 9.6 bin
Orders per day	59 ths
Average ticket	RUB 1,776
Stores	1,718
Click to delivery	50-60 min
SKUs per order	12-14
Store assortment	>5,000 SKUs
Delivery charge	RUB 99 fixed (partially subsidised by X5) Free of charge for orders above RUB 1,700 in all regions except for Moscow and St Petersburg
Regions of operations	54
	-

DUR 9.6 bln



X5 Investor Relations

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